

Waterstar Sauna USA

DEALER INFORMATION SHEET

Waterstar Sauna Product Lines

Initial Dealer Order

New dealers must initially order a minimum of 2 units. There is no minimum for subsequent orders. At Dealer's option, these units can be shipped to Dealer, or can be retained in our warehouse for future drop-shipping to Dealer or Dealer's customers.

Ordering Procedures

Dealer may order by fax – 217.763.6726, email -- dealers@waterstarsauna.com, or phone – 866.221.4025.

Payment

Dealer payment will be made by credit card or cashier's check/money order unless otherwise authorized.

Dealer Prices

From time to time dealer will be provided with a list of Waterstar saunas and the applicable dealer price for specific model saunas. These prices will include shipping to Dealer or Dealer's customer. A suggest retail price will be included; however the price Dealer sets for retail sales may be whatever is most advantageous to Dealer. All advertised prices MUST be no lower than the suggested retail price.

For drop shipments to certain locations in the west coast, New York City metro area and Florida Keys, dealer should call Waterstar Sauna USA for any possible shipping up-charge. All prices are subject to change without notice.

Shipping Procedures

Waterstar saunas are shipped via LTL common carriers (semi-trailer), tailgate delivery. Choice of carrier is Waterstar Sauna USA option. Cost of shipping is included in Dealers's price, though certain locations may require an upcharge. Should shipping costs be significantly greater than the 'norm', Dealer will be notified and may be required to pay excess shipping charges.

Warranty Procedures

Waterstar Saunas have Lifetime limited warranty against manufacturer's defects on wood, electrical parts, heaters and controllers. One year limited warranty on stereo. See full warranty for details. Should original purchaser need to exercise warranty, they should contact Waterstar Sauna USA at 217.763.1407, or email warranty@waterstarsauna.com